Annual Service Delivery Plan Objectives 2024

Principle Service	Corporate Plan Theme One	Corporate Plan Objective One	Corporate Plan Theme Two	Corporate Plan Objective Two	ASDP Objective	Performance Standard	Performance Indicator
Corporate Services - 11 Objectives							
Irish Office/Oifig na Gaeilge	1. Our People	1.1 Develop	8. Communications	8.3 Brand Identity	Promote use of the Irish Language in the community.	Launch Irish Language Events & Initiative Grant	Not Applicable
Elected Members	1. Our People	1.7 Enhance	7. Governance and Democracy	7.5 Enabling Elected Members	Develop and support the democratic role of the elected members	Democratic role of Elected Members supported and	Not Applicable
Facilities	1. Our People	1.8 Health & Safety	4. Climate and Environment	4.1 Green Is Core	Retaining the ISO 50001:2018 Energy Management System certification	Effectively manage the use of the utility supplies and comply	Not Applicable
Property Procurement, Sale & Leasing Agent	5. Capacity for Growth	5.5 Housing	2. Strong Inclusive Communities	2.1 Vibrant Towns	support and assist the Housing Directorate in achieving the departmental targets for social housing	Departmental targets to be achieved by December 2024	Not Applicable
Customer Services	6. Service Quality	6.8 Engage	8. Communications	8.2 Collaboration	Provide a professional and high quality service by way of phone calls, in writing and in person to citizens of County Cork	Ongoing	Not Applicable
Irish Office/Oifig na Gaeilge	6. Service Quality	6.9 Deliver	8. Communications	8.4 Engagement	Ensure compliance with Languages Act, including the Languages Act 2021, and CCC's Irish Language Scheme	Compliance with all legislation. Close out all issues raised	Not Applicable
Electoral Register	7. Governance and Democracy	7.1 Democracy	7. Governance and Democracy	7.5 Enabling Elected Members	Franchise and Electoral register maintained and up to date	Register is fully up to date	Not Applicable
Internal Audit	7. Governance and Democracy	7.2 Governance	7. Governance and Democracy	7.6 Internal Audit And Audit Committee	Hold Audit Committee review meetings, meet agreed Audit Plan report objectives 2024.	A directorate reviewed at each AC meeting. Minimum	Not Applicable
Corporate Risk Management	7. Governance and Democracy	7.2 Governance	7. Governance and Democracy	7.3 Risk Management	Ensure compliance with legislation on FOI, Data Protection and other governance requirements and support	Ensure maximum compliance with all relevant legislation	Not Applicable

| PR/Publicity | 8. Communications | 8.1 Plan | 8. Communications | 8.2 Collaboration | Embed the Corporate Communications and Marketing Strategy | Create planned content, aligned with corporate objectives, | C3B: The per capita total number of followers at end 2024 of the local authority's |
| PR/Publicity | 8. Communications | 8.3 Brand Identity | 8. Communications | 8.4 Engagement | Embed the Council's brand book and strengthen the Council's brand identity | Ensure the organisation adopts best practice | Not Applicable |

County Engineers and Water Services - 8 Objectives

Rural Water	2. Strong Inclusive Communities	2.2 Rural Regeneration	4. Climate and Environment	4.5 Water	Establish and resource a stand alone Rural Water Section, with management of GWS, DWGs & testing of small	Unit established and resourced.	W1: % of drinking water in private schemes in compliance with statutory
Capital Projects Implementation Unit	3. Sustained Economic Vibrancy	3.5 A Base For Investment	2. Strong Inclusive Communities	2.1 Vibrant Towns	Coordinate and manage delivery of the Social Sustainability Investment Programme through the agreed	Project approvals progressed & recorded and overall	Not Applicable
Housing Infrastructure Implementation Team	3. Sustained Economic Vibrancy	3.7 Growth Preparedness	3. Sustained Economic Vibrancy	3.2 Implementation Of Planning Policy	Support the implementation of Urban Expansion Areas (UEAs)	Progress delivery of infrastructure of UEAs in the Eastern Corridor and Metro	Not Applicable
Capital Projects Implementation Unit	3. Sustained Economic Vibrancy	3.8 International Networks	4. Climate and Environment	4.6 Supporting Sustainable Transport	Coordinate and manage delivery of RRDF & URDF funded projects in accordance with agreed structures and	Projects approved & progressed and overall monitoring of	Not Applicable
Coastal Management projects	4. Climate and Environment	4.3 Natural Assets	3. Sustained Economic Vibrancy	3.10 Marine Assets	Progress DAFM funded coastal and marine projects	Projects progressed and funded	Not Applicable
Flood Management Projects	4. Climate and Environment	4.3 Natural Assets	3. Sustained Economic Vibrancy	3.7 Growth Preparedness	Progress OPW funded major and minor flood management schemes. Agree SLA and associated costs with	100% recoupment of major and minor projects.	Not Applicable
Water Services	4. Climate and Environment	4.5 Water	6. Service Quality	6.9 Deliver	Comply with the Master Cooperation agreement, protocols and Support	Maintain overall rating for delivery of	Not Applicable
Rural Water	4. Climate and Environment	4.5 Water	5. Capacity for Growth	5.3 Rural Regeneration	Continue to support Group scheme development in the county and ensure	Maintain 2023 Grant support.	Not Applicable

County Solicitors - 7 Objectives

Conveyancing acquisitions and disposals	6. Service Quality	6.4 Business & Service	7. Governance and Democracy	7.4 Business, Service & Systems	Provide an effective and professional property service.	Professional standard.	Not Applicable
High Court, Circuit Court and District Court Litigation	6. Service Quality	6.4 Business & Service	7. Governance and Democracy	7.4 Business, Service & Systems	Provide an effective litigation service to the Council as and when required.	Professional standard.	Not Applicable

Maintenance of a Litigation Risk Register	6. Service Quality	6.4 Business & Service	7. Governance and Democracy	7.3 Risk Management	Provide information to assist in the assessment of the Council's legal liabilities.	Professional standard.	Not Applicable
Representing the Council in different statutory processes	6. Service Quality	6.4 Business & Service	7. Governance and Democracy	7.4 Business, Service & Systems	Represent the Council in an effective and professional manner in statutory processes.	Professional standards.	Not Applicable
Providing a legal advisory service to Senior Management	6. Service Quality	6.4 Business & Service	7. Governance and Democracy	7.4 Business, Service & Systems	Provide legal advice in a timely and efficient manner.	Professional standard.	Not Applicable
Provision of legal services to Municipal Districts	6. Service Quality	6.4 Business & Service	7. Governance and Democracy	7.4 Business, Service & Systems	Provide legal advice in a timely and efficient manner.	Professional standard.	Not Applicable
Working with the Housing Directorate in the various social	6. Service Quality	6.4 Business & Service	7. Governance and Democracy	7.4 Business, Service & Systems	Provide an effective and professional property service.	Professional standard.	Not Applicable

Digital and ICT - 5 Objectives

Drive technology innovation	6. Service Quality	6.2 Digital Transformation	9. Innovation	9.3 Business Intelligence	IT are supporting more effective information management and providing	Sharepoint migration, use of	Not Applicable
IT Excellence	6. Service Quality	6.4 Business & Service	1. Our People	1.2 Knowledge Base	Provide efficient, cost effective and sustainable IT service delivery	Implement best practices for all	Not Applicable
Enable the business	6. Service Quality	6.4 Business & Service	6. Service Quality	6.6 Invest	Support ICT solutions for line of business systems	% uptime, technical debt management,	Not Applicable
IT Excellence	6. Service Quality	6.6 Invest	7. Governance and Democracy	7.3 Risk Management	Services delivered securely, DR & IR plans in place	Implement standards	Not Applicable
Drive Technology Innovation	9. Innovation	9.1 Innovation & Design	9. Innovation	9.2 Digital Transformation	Operational transformation through the use of new technology	exploit MS platform, remove/reduce	Not Applicable

Economic Dev., Ent. and Tourism - 13 Objectives

Community Capacity	2. Strong Inclusive Communities	2.6 Community Capacity	2. Strong Inclusive Communities	2.8 Inclusion & Integration	Promote and support rural economic development in our Towns and Villages in Cork County through	Quarter 2 2024	Not Applicable
Economic Development Infrastructure	3. Sustained Economic Vibrancy	3.1 Partnership For Growth	3. Sustained Economic Vibrancy	3.7 Growth Preparedness	Provide market infrastructure in Business Growth Zones Countywide to encourage the growth of start up and	Quarter 2 2024	J5: Economic Development Spend
Economic Development Projects	3. Sustained Economic Vibrancy	3.1 Partnership For Growth	3. Sustained Economic Vibrancy	3.7 Growth Preparedness	Develop and promote best practise in economic development policy and deliver	Quarter 2 2024	J5: Economic Development Spend

Economic Development Projects - LECP	3. Sustained Economic Vibrancy	3.1 Partnership For Growth	5. Capacity for Growth	5.8 Projects Of Scale	Review & Develop new LECP to promote economic & community development in Cork County for the	Quarter 2 2024	J5: Economic Development Spend
Economic Development Projects	3. Sustained Economic Vibrancy	3.1 Partnership For Growth	5. Capacity for Growth	5.8 Projects Of Scale	Continue to work with the European Commission in accessing both information	Quarter 2 2024	J5: Economic Development Spend
Strategic Policy Committees	3. Sustained Economic Vibrancy	3.1 Partnership For Growth	5. Capacity for Growth	5.8 Projects Of Scale	Continue to work with our strategic partners in developing & implementing the Economy through Tourism &	Quarter 2 2024	Not Applicable
Economic Development	5. Capacity for Growth	5.2 Urban Regeneration	9. Innovation	9.1 Innovation & Design	Cork Bio Hub	Collaborate with the Cork Bio to attract &	J1: No. of jobs created
Develop of Rural Digital Hubs	5. Capacity for Growth	5.3 Rural Regeneration	5. Capacity for Growth	5.10 New Forms Of Working	Promote the diversification of the rural economy through the development	Quarter 2 2024	J1: No. of jobs created
Tourism	5. Capacity for Growth	5.7 Tourism Assets	5. Capacity for Growth	5.8 Projects Of Scale	Develop potential of CCC owned tourism infrastructure to increase visitor	Quarter 2 2024	J4: Tourism
Enterprise Supports	5. Capacity for Growth	5.8 Projects Of Scale	5. Capacity for Growth	5.10 New Forms Of Working	Foster Entrepreneurship and provide expert advice and guidance along with	Quarter 2 2024	J1A: No. of jobs created with assistance from the Local
South West Regional Enterprise Plan	5. Capacity for Growth	5.8 Projects Of Scale	3. Sustained Economic Vibrancy	3.1 Partnership For Growth	Implement SWREP Policy in association with 7 no. working groups to achieve agreed targets. Identify	Quarter 2 2024	J5: Economic Development Spend
Economic Development	5. Capacity for Growth	5.8 Projects Of Scale	5. Capacity for Growth	5.10 New Forms Of Working	Economic Supports	Continue to collaborate through	Not Applicable
Tourism	6. Service Quality	6.9 Deliver	5. Capacity for Growth	5.7 Tourism Assets	Grow Cork's Tourism potential through targeted intervention & financial	Quarter 2 2024	J4: Tourism

Environment - 9 Objectives

Promote Climate, Environment and Fire Safety Awareness	4. Climate and Environment	4.1 Green Is Core	2. Strong Inclusive Communities	2.6 Community Capacity	Integrate Awareness and education into all Directorate activities Implement a risk- based community fire	As set out in individual Team plans	Not Applicable
Support Climate Action within Cork County Council and	4. Climate and Environment	4.1 Green Is Core	4. Climate and Environment	4.2 Measure Impact	Support and monitor corporate implementation of the Climate Change Charter, Legislative obligations, and	Measurement of Charter target compliance &	E7: Climate Change
Deliver monitoring, audit, testing and enforcement	4. Climate and Environment	4.2 Measure Impact	4. Climate and Environment	4.1 Green Is Core	Meet the targets in annual Environmental (RMCEI) Inspection Plan 2024 Promote culture of compliance	RMCEI targets fully met. Meet targets for food safety and	E2: No. of environmental pollution complaints closed
Develop & deliver Agency and Shared Services to UÉ, FSAI,	4. Climate and Environment	4.2 Measure Impact	4. Climate and Environment	4.5 Water	Ensure that all existing and new Agency and Shared Services are managed to protect the interests of	Timely agreement of Annual Program. Ongoing review of	Not Applicable

Provision of high quality and sustainable	6. Service Quality	6.4 Business & Service	4. Climate and Environment	4.2 Measure Impact	Develop Laboratory Strategy to meet emerging and future challenges including UÉ transition plans	Laboratory Strategy in place	Not Applicable
Deliver effective Environment, Fire	6. Service Quality	6.4 Business & Service	9. Innovation	9.1 Innovation & Design	Develop and implement efficient customer focussed workflow practices	Catalogue of SOPs & prog for	Not Applicable
Provide incident	6. Service Quality	6.5 Benchmark	1. Our People	1.1 Develop	Maintain operational readiness and	As set out in	F1: Cost per Capita of the
Deliver effective Environment, Fire Service, Food Safety	7. Governance and Democracy	7.3 Risk Management	4. Climate and Environment	4.1 Green Is Core	Build Risk Management and Climate Change target compliance into all decision making processes.	Climate Change & Risk on included in all team agendas,	E7: Climate Change
Major Emergency Management	8. Communications	8.4 Engagement	8. Communications	8.1 Plan	As set out in Major Emergency Management Committee Work Programme 2024	As set out in Major Emergency Management	Not Applicable

Finance - 12 Objectives

Rate Collection	3. Sustained Economic Vibrancy	3.7 Growth Preparedness	6. Service Quality	6.4 Business & Service	Maximize Collection Levels	1. Improve upon 2023 collection performance	M2A: Collection level of Rates from the Annual Financial Statement for 2024
Rates	3. Sustained Economic Vibrancy	3.7 Growth Preparedness	6. Service Quality	6.4 Business & Service	Maximise Effective Rateable Valuation Base	Enhance 2023 Valuation base	Not Applicable
Payroll	6. Service Quality	6.2 Digital Transformation	6. Service Quality	6.4 Business & Service	Provide an effective payroll service to all staff and align with national shared	1. Statutory payroll obligations and	Not Applicable
Payments	6. Service Quality	6.2 Digital Transformation	6. Service Quality	6.4 Business & Service	Provide an effective accounts payable service to creditors & in compliance	1. Meet statutory prompt payment &	Not Applicable
Corporate Financial Governance	6. Service Quality	6.6 Invest	7. Governance and Democracy	7.2 Governance	Commission fully integrated Enterprise Resource (ERP) Systems to adequately support business processes, activities	1. Implementation of systems upgrade 2. Complete FSDs	Not Applicable
Corporate Financial Governance	7. Governance and Democracy	7.2 Governance	7. Governance and Democracy	7.3 Risk Management	Manage the financing requirements and risks in a risk averse and cost-effective manner.	1. Minimise overdraft 2. Maximise investment return	Not Applicable
Corporate Insurances	7. Governance and Democracy	7.2 Governance	7. Governance and Democracy	7.3 Risk Management	Manage insurance policies and claims in a cost efficient and timely manner.	Manage insurance policies and claims in a cost efficient	Not Applicable
House loan collection	7. Governance and Democracy	7.2 Governance	6. Service Quality	6.4 Business & Service	Maximize collection levels for housing loans & continue to reduce to arrears.	Reduce arrears value and reduce	M2C: Collection level of Housing Loans from the
Motor Tax	7. Governance and Democracy	7.2 Governance	6. Service Quality	6.4 Business & Service	Provide an efficient and effective Motor Tax service	Applications processed and discs	Not Applicable

Procurement	7. Governance and Democracy	7.2 Governance	7. Governance and Democracy	7.4 Business, Service & Systems	To promote best practice procurement processes and embed a value delivery culture across the organisation,	1. Continue Procurement Plan 2. Engage with	Not Applicable
Finance Operational	7. Governance and Democracy	7.2 Governance	9. Innovation	9.3 Business Intelligence	Establish optimal corporate financial governance structures which meet	Governance & Systems Project	Not Applicable
Corporate Financial Governance	7. Governance and Democracy	7.2 Governance	9. Innovation	9.3 Business Intelligence	Establish optimal corporate financial governance structures which meet	Governance Project progressing as per	Not Applicable

Housing - 14 Objectives

Housing Capital & Finance	2. Strong Inclusive Communities	2.4 Quality Of Life	5. Capacity for Growth	5.5 Housing	Delivery of Affordable Housing on Council lands and continue to roll out a developer lead program of affordable	Units- 35 Clonakilty, 169 Kinsale, 134 Mallow, 95	H1B: No. of dwellings added to the LA owned stock during 2024 (whether constructed or
Housing Capital/Operations	2. Strong Inclusive Communities	2.4 Quality Of Life	5. Capacity for Growth	5.5 Housing	Work towards the social housing build targets set by the Department of Housing Local Government & Heritage	Build 400 units for 2024.	H1B: No. of dwellings added to the LA owned stock during 2024 (whether constructed or
Housing Capital/Operations	5. Capacity for Growth	5.5 Housing	2. Strong Inclusive Communities	2.4 Quality Of Life	Acquisition of Tenant in Situ dwellings in accordance with Circular 8 2023.	Acquisition of 90 dwellings	H1B: No. of dwellings added to the LA owned stock during 2024 (whether constructed or
Housing Capital/Operations	5. Capacity for Growth	5.5 Housing	2. Strong Inclusive Communities	2.4 Quality Of Life	Progress the planning, design and construction of social housing on Council owned, or acquired sites.	Preliminary Stage - 109 Design Stage - 179	H1B: No. of dwellings added to the LA owned stock during 2024 (whether constructed or
Housing Options	5. Capacity for Growth	5.5 Housing	2. Strong Inclusive Communities	2.4 Quality Of Life	Respond to the demand that exists for HAP, LAHL, Private Grants and Croi Conaithe and process all applications	No. applications processed to completion HAP 460,	Not Applicable
Housing property Allocation	5. Capacity for Growth	5.5 Housing	2. Strong Inclusive Communities	2.4 Quality Of Life	Carry out a planned maintenance programme maximising the funding allocation from the DHLGH.	Planned Maintenance on 208 properties.	H4A: Expenditure during 2024 on the maintenance of LA housing compiled from 1
Housing property Allocation	5. Capacity for Growth	5.5 Housing	2. Strong Inclusive Communities	2.4 Quality Of Life	Meet the objective as set out in the Local Strategy for Housing People with Disabilities.	Achieve 20% of all allocations for People with	Not Applicable
Refurbishment of Vacant houses	5. Capacity for Growth	5.5 Housing	2. Strong Inclusive Communities	2.4 Quality Of Life	Implement a programme to refurbish and re-let voids & derelict voids and minimise vacancy.	109 vacant houses refurbished and vacancy rate of less	H3A: The time taken from the date of vacation of a dwelling to the date in 2024 when the
Homelessness	5. Capacity for Growth	5.5 Housing	2. Strong Inclusive Communities	2.4 Quality Of Life	Reduce the number of adults and children in long term homelessness and work with all stakeholders to minimise	40 allocations to Social Housing 65 HAP tenancies by	H6A: Number of adult individuals in emergency accommodation that are long-
Energy Efficiency Projects management	5. Capacity for Growth	5.5 Housing	4. Climate and Environment	4.4 Sustainable Communities	Carry out an energy efficiency retrofitting programme, maximising the funding made available by the DHLGH.	173 properties benefitting from retrofitting works.	H4A: Expenditure during 2024 on the maintenance of LA housing compiled from 1

Private Rental Inspections	5. Capacity for Growth	5.5 Housing	2. Strong Inclusive Communities	2.4 Quality Of Life	Increase the number of private rental standards inspections	Target of 3492 inspections in 2024.	H5B: Number of rented dwellings inspected in 2024
Housing Capital & Finance	5. Capacity for Growth	5.5 Housing	7. Governance and Democracy	7.2 Governance	Continue Rent Review for the entire County and maximise Rent Collection. Reduce rent arrears from €1m at end of	Collection of rent to exceed €23.5m as provided for in	Not Applicable
Housing property Allocation	5. Capacity for Growth	5.5 Housing	2. Strong Inclusive Communities	2.4 Quality Of Life	Assessment of new applications for social housing support and reassessment of approved applicants	Adherence to timelines set out in Social Housing	Not Applicable
Travellers Strategy	5. Capacity for Growth	5.5 Housing	2. Strong Inclusive Communities	2.8 Inclusion & Integration	Provide suitable accommodation to applicants who are members of the Traveller community in accordance with	11 units of accommodation through	Not Applicable

Human Resource Management - 10 Objectives

Staff Training	1. Our People	1.1 Develop	6. Service Quality	6.6 Invest	Continue to develop & deliver an annual people management tranining	All appropriate training provided by	Not Applicable
All Sections	1. Our People	1.2 Knowledge Base	6. Service Quality	6.7 Plan	To provide a framework for the development of SOP's and due	SOP's in place as required.	Not Applicable
Safety	1. Our People	1.3 Wellbeing	1. Our People	1.8 Health & Safety	Develop & deliver a staff well-being programme that embeds a culture of	Well-being, diversity been part of	Not Applicable
Safety	1. Our People	1.8 Health & Safety	1. Our People	1.1 Develop	Ongoing development of procedure around continual improvement, to	Good standard of safety in the	Not Applicable
HRM General	2. Strong Inclusive Communities	2.8 Inclusion & Integration	6. Service Quality	6.8 Engage	Continue to develop and deliver an awareness and support programme to maximise the impact of Cork County	Become an inclusive workplace.	Not Applicable
Staff Training	3. Sustained Economic Vibrancy	3.1 Partnership For Growth	5. Capacity for Growth	5.10 New Forms Of Working	Work with academic institutions in the development & promotion of internships & apprenticeships, esp. for harder to	Relationships built and programmes in place.	Not Applicable
HRM General	4. Climate and Environment	4.1 Green Is Core	6. Service Quality	6.2 Digital Transformation	Continue to identify, develop and implement on a phased basis a plan for	Continue to identify areas within HRM to	Not Applicable
All Sections	6. Service Quality	6.4 Business & Service	6. Service Quality	6.7 Plan	Work with Directorates to put in place a short to medium term workforce plan to	Corporate wide workforce plan in	Not Applicable
Business Transformation	6. Service Quality	6.4 Business & Service	7. Governance and Democracy	7.4 Business, Service & Systems	Negotiate a Support Services Agreement under the Master Co-operation Agreement with UE which	Continuing to work with UE during transition.	Not Applicable
HRM General	7. Governance and Democracy	7.3 Risk Management	6. Service Quality	6.7 Plan	Ongoing review of established process(es) to mitigate organisational	Continue to assess and mitigate any	Not Applicable

M.D. Ops and Rural Development - 10 Objectives

Library Service Development	2. Strong Inclusive Communities	2.3 Social Engagement	2. Strong Inclusive Communities	2.6 Community Capacity	Develop and promote the library service as centres of information, learning, culture & community through high	Ongoing promotion & responsive programme delivery	L1A: No. of visits to libraries per head of population for the local authority area per the
Community Integration	2. Strong Inclusive Communities	2.6 Community Capacity	2. Strong Inclusive Communities	2.8 Inclusion & Integration	Lead a multi-agency approach to the integration of new arrivals, both (IP and BOTP), in particular through the	Ongoing	Not Applicable
Community Development	2. Strong Inclusive Communities	2.7 Older Persons Wellbeing	2. Strong Inclusive Communities	2.8 Inclusion & Integration	Progress Age Friendly County Strategy,Progress Older People's Council	Ongoing	Not Applicable
Leisure Facilities	3. Sustained Economic Vibrancy	3.7 Growth Preparedness	5. Capacity for Growth	5.4 Place Making	Manage, maintain & develop local facilities & amenities including parks, playgrounds, open spaces, beaches,	Ongoing	Not Applicable
Capital Projects	3. Sustained Economic Vibrancy	3.7 Growth Preparedness	3. Sustained Economic Vibrancy	3.5 A Base For Investment	Progress Capital & SSIP projects assigned to directorate	Ongoing	Not Applicable
Climate	4. Climate and Environment	4.2 Measure Impact	4. Climate and Environment	4.1 Green Is Core	Progress climate action initiatives & Biodiversity interventions in accordance with CCC/ directorate programme and	Ongoing	Not Applicable
Capital Projects	5. Capacity for Growth	5.2 Urban Regeneration	5. Capacity for Growth	5.3 Rural Regeneration	Submit high quality project proposals under RRDF, T&V, ORIS, Clár etc &	Ongoing	Not Applicable
Derelict Sites	5. Capacity for Growth	5.2 Urban Regeneration	3. Sustained Economic Vibrancy	3.2 Implementation Of Planning Policy	Support the Town Centres First policy by addressing vacancy and dereliction through:(a) implementation of MDORD Derelict Sites Action Plan,(b)working	Ongoing	Not Applicable
Service Delivery	6. Service Quality	6.1 Service Design	6. Service Quality	6.8 Engage	Lead and coordinate the delivery of municipal services across communities	Ongoing	Not Applicable
Democracy	7. Governance and Democracy	7.1 Democracy	7. Governance and Democracy	7.5 Enabling Elected Members	Develop & Support democratic role of MD Members.	Ongoing	Not Applicable

Planning - 8 Objectives

Housing Estates	3. Sustained Economic Vibrancy	3.2 Implementation Of Planning Policy	5. Capacity for Growth	5.4 Place Making	Manage the resolution of Unfinished Housing Developments. Increase the number of housing estates to be taken in charge. To progress works under the	Increase number of developments taken in charge. Ensure compliance with	Not Applicable
Development Contributions	3. Sustained Economic Vibrancy	3.2 Implementation Of Planning Policy	5. Capacity for Growth	5.3 Rural Regeneration	Provide an accessible and efficient Development Management Service which proactively supports the sustainable development of the County	Compliance with statutory timelines. Monitor and review of performance of	P2: Number/percentage of planning decisions confirmed by An Bord Pleanála

Planning Policy	3. Sustained Economic Vibrancy	3.2 Implementation Of Planning Policy	2. Strong Inclusive Communities	2.4 Quality Of Life	Active Land Management initiatives through the Vacant Sites Register, RZLT and monitoring of delivery	Implement RZLT, maintain Vacant Sites Register and engage with	Not Applicable
Planning Enforcement	3. Sustained Economic Vibrancy	3.2 Implementation Of Planning Policy	7. Governance and Democracy	7.2 Governance	To assess all complaints, and investigate as and when warranted to complete statutory process, whilst effectively communicating with	Compliance with statutory timelines. To Investigate all complaints and	P3A: Total number of planning cases referred to or initiated by the local authority in the period 1/1/2024 to
Planning Policy	3. Sustained Economic Vibrancy	3.7 Growth Preparedness	3. Sustained Economic Vibrancy	3.2 Implementation Of Planning Policy	Provide Strategic Planning Guidance, through the adopted CDP, and monitor the implementation of the policies and objectives.	Implementation of CDP Policies and Objectives. Consider options to progress	Not Applicable
Planning Policy	4. Climate and Environment	4.1 Green Is Core	4. Climate and Environment	4.4 Sustainable Communities	Carry out Environmental Assessments (SEA/HDA/SFRA) to deliver high quality and sustainable outcomes	Undertake required environmental assessments, incl	Not Applicable
Archaeology, Heritage and Conservation Services	4. Climate and Environment	4.3 Natural Assets	4. Climate and Environment	4.4 Sustainable Communities	Provide expert advice on the provision of Archaeology, Heritage & Conservation services across the	Compliance with legislative requirements & avail	Not Applicable
Development Management	6. Service Quality	6.2 Digital Transformation	6. Service Quality	6.4 Business & Service	Implement new Integrated Planning system and facilitation of e-planning	IPS implemnte and ability to acept online	Not Applicable

Roads - 10 Objectives

Roads Operations	2. Strong Inclusive Communities	2.4 Quality Of Life	5. Capacity for Growth	5.4 Place Making	Deliver approved management of verges & town approaches, contributing to this Council's policy of	Deliver Programme	Not Applicable
Regional & Local Road Design	4. Climate and Environment	4.4 Sustainable Communities	5. Capacity for Growth	5.4 Place Making	Maintain public lighting & ensure 98.5% of lights are working at one time,	Delivery of Schemes	Not Applicable
Public Lighting Energy Efficiency	4. Climate and Environment	4.4 Sustainable Communities	5. Capacity for Growth	5.4 Place Making	To deliver the PLEEP LED retrofit programme on behalf of the South	Retrofit 50% of LEDs in Cork by end Q4	E6A: Total annual consumption of the public
Fleet Management	4. Climate and Environment	4.6 Supporting Sustainable Transport	9. Innovation	9.3 Business Intelligence	Continue collaboration to achieve reduced fuel usage & maintaining ISO50001 accreditation. Continue	Deliver in Q4	Not Applicable
SustainableTravel Unit	4. Climate and Environment	4.6 Supporting Sustainable Transport	4. Climate and Environment	4.4 Sustainable Communities	Promote & facilitate a switch to sustainable transport modes on a countywide basis through the delivery	Ongoing Objective	Not Applicable
Regional & Local Road Design	5. Capacity for Growth	5.1 Sustainable Transport Infrastructure	2. Strong Inclusive Communities	2.10 Accessibility	Complete PSCI surveying on LS routes in 2024. Carry out an independent assessment & report on all non medical	Deliver by end Q4	R1Ac: % of Local Secondary roads that received a PSCI rating in the 24-month period

Management & Development Unit	5. Capacity for Growth	5.1 Sustainable Transport Infrastructure	2. Strong Inclusive Communities	2.10 Accessibility	Respond to DOT Circulars by the allotted deadlines & manage the Safety Improvement Grant Scheme & other	Manage Scheme	Not Applicable
National Road Design	5. Capacity for Growth	5.1 Sustainable Transport Infrastructure	2. Strong Inclusive Communities	2.10 Accessibility	Continue to develop & deliver a comprehensive pipeline of pavement projects, minor projects, major projects	Ongoing Objective	Not Applicable
Regional & Local Roads Design, Operations	5. Capacity for Growth	5.1 Sustainable Transport Infrastructure	2. Strong Inclusive Communities	2.1 Vibrant Towns	Deliver the '24 RI Contr Works, Bridge Rehabilitation Programme '24. Assist Ops with Safety Improvement	Deliver Programmes	R2A1: Kilometres of regional road strengthened during 2024, R2B1: Km of regional
Roads Operations	5. Capacity for Growth	5.1 Sustainable Transport Infrastructure	2. Strong Inclusive Communities	2.1 Vibrant Towns	Deliver the 2024 RI, RM, CIS, LIS &FNR Rd Resurfacing Prog. Deliver Maintenance Prog on the Co Roads	Service Delivery and Programmes delivered	Not Applicable
Total Objectives submitted				**117**			